

Tel: 07747040707

Email: www.woofpatrol.co.uk



Pet Care Contract

Registered owner information:

Customer Name:	
Address:	
Home Phone: Work Phone: Mobile Phone: Email:	Home: Work: Mobile: Email:
Emergency Contact :	Name: Phone: Relationship:
Has your house an alarm fitted?	Y/N. If yes please provide instructions to turn off and on:

Walking/Visiting Information

Start Date..... End Date.....Until Further Notice Y/N

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Time of Visit							
Dog Walk							
Overnight Stay							
Puppy /Cat Visit							
Other							

Pet Information:

Pet Name(s):	
Colour and Breed Type:	
DOB:	
Sex :	M/F
Vet Name:	
Vet Address:	
Vet Telephone No:	
Does your pet have a collar and name tag?	Y/N
Is Your Pet Micro Chipped?	Y/N
Is your Pet Insured:	Y/N If Y please provide details:
How long have you owned your pet?	
Is your pet neutered?	
Is your Pet Vaccinated?	Y/N
Is your pet treated for fleas/ticks?	Y/N
Date of last kennel cough vaccination:	
Please detail any pre-existing or current health conditions:	
Please list any medication they are currently taking and instructions for use if required: (medication must be clearly labelled and include detailed administration instructions)	
Please indicate if your pet has any sensitive areas on their body:	
Dog Walking Information	
Please describe any restrictions on your dog's activity? (e.g. due to physical limitations such as hip dysplasia)	
How far can your dog Walk/	
Does your dog demonstrate a consistent and solid recall when off lead?(please give details). Is there a phrase used to encourage recall?	
Does your dog play off lead with other dogs?	
Is your dog allowed treats whilst in care of WoofPatrol?	
Has your dog ever bit a human or another dog?	Y/N If yes please provide details:

Is your dog aggressive with other dogs? Are they likely to fight with other dogs?	Y/N If yes please provide details
Is your dog aggressive with people	Y/N If yes please provide details
Is your dog likely to jump at people	Y/N
Does your dog have any favourite toys/games?	
Is your dog allowed any treats during walks?	Y/N
Please detail any other information that would enable us to provide your dog with the best possible care.	
Where will your dog be located on pickup?	
Where should they be returned to after walk?	
Does your dog have toileting accidents at home?	

Feeding

Does your pet require feeding? Y/N.

If Y please continue below:

Please Detail Feeding times:	
Type of food /Quantity	
Location of food:	
Is your pet possessive over food?	Y/N If Y please provide details.
Is your pet allowed treats?	Y/N
Does your pet have any special Dietary Requirements?	

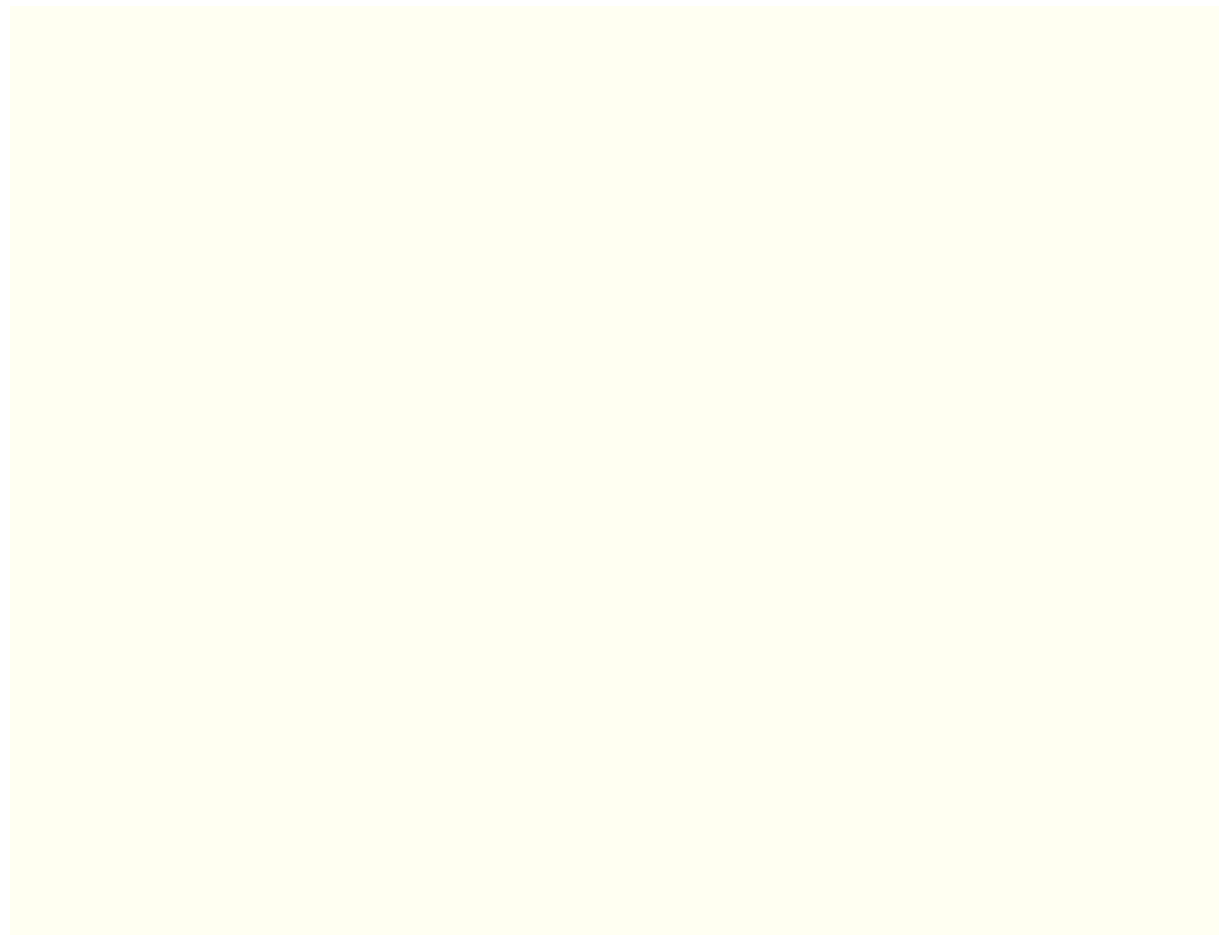
Pet/House Sitting

Please detail where your pet can access in the house:	
Please detail the location of cat litter and emptying instructions e.g. location of outside bin etc.	

Please detail whether you want lights turned on/off, curtains drawn etc.	
Please detail location of cleaning equipment e.g. mop and bucket/broom:	
Where does your pet live in the house?	
Where does your pet sleep? e.g. hall/ lounge	
Does your pet scratch?	Y/N
Please provide any other information that you think would be useful:	

Signed.....

Date:.....



Terms & Conditions

1. The Client is solely responsible for any and all harm or damage caused by their dog while it is under the care of WoofPatrol, or is using any other services provided by WoofPatrol, and agrees to indemnify WoofPatrol in full against any liability arising from such harm or damage to third parties.
2. The Client agrees that, in admitting their dog, WoofPatrol has relied on the Client's representation that their dog is in good health and has not harmed or shown aggression or threatening behavior toward any person or any other dog.
3. All dogs will be subject to an initial assessment by WoofPatrol staff prior to using WoofPatrol's services. WoofPatrol reserves the right to refuse admission to any dog deemed in their absolute discretion to be, or have the potential to be, dangerous or disruptive.
4. The Client agrees to notify WoofPatrol immediately of any unwelcome, aggressive, procreative, or dangerous behavior of their dog that has potential to cause harm to any other dog or individual.
5. WoofPatrol offer services where dogs co-mingle in groups and the Client accepts that during the course of normal dog play their dog may sustain injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision.
6. WoofPatrol will only let dogs off the lead once an 'off the lead consent form' has been signed, and will remain at the discretion of WoofPatrol staff.
7. The Client is responsible for the full cost of treatment of any injuries or illness that their dog receives while under the care of WoofPatrol, together with any associated costs e.g. call-out charges. The Client authorises the staff of WoofPatrol to seek such veterinary advice and/or treatment as they deem necessary; where possible this will be carried out by the Client's usual/preferred Vet, but this cannot be guaranteed (e.g. in an emergency) and the Client accepts that the staff of WoofPatrol may at their discretion use any registered Vet. The Client agrees to pay all such costs immediately upon pick-up of their dog, or by agreement with the proprietor.
8. WoofPatrol reserves the right to refuse admission if the Client fails to provide adequate proof of vaccinations (including bordetella), or the vaccinations are found to be expired or otherwise incomplete.
9. Bitches may not attend Woof Patrol while in season or pregnant. WoofPatrol reserves the right to refuse admission if these criteria are not met.
10. The Client accepts that even though their dog is vaccinated against Bordetella (Kennel Cough) there is a chance that their dog can still contract Kennel Cough. The Client agrees that they will not hold WoofPatrol responsible if their dog contracts Kennel Cough while attending.

11. The Client agrees to take any necessary measures or precautions to ensure that their dog is continuously free of contagious, infectious, or otherwise communicable diseases. The Client further agrees to notify WoofPatrol immediately of any infectious and/or contagious disease or conditions their dog has been exposed to or is affected by. Such diseases and conditions include, but are not limited to: Distemper, Hepatitis, Kennel Cough (Bordetella), Parvovirus, Corona virus, worms, Lyme disease, Fleas, Pregnancy, Infectious Skin Diseases and Intestinal Parasites. WoofPatrol reserves the right to refuse admission until satisfied that the condition is resolved.

12. The Client consents to their dog being photographed, videotaped, and/or used in any media or advertising by WoofPatrol without prior approval. All such media remain the property of WoofPatrol.

13. The Client agrees that WoofPatrol is not responsible for any lost, stolen, or damaged leads, collars, tags, clothing or any other item left with their dog.

14. The Client agrees to ensure their dog has not eaten in the hour before pick up by WoofPatrol to ensure sufficient time to digest food before any exercise or play. Failure to do so may result in the potentially life-threatening condition Bloat (Gastric Torsion).

15. The Client agrees to provide keys/arrange access to the dog for the agreed appointment; failure to do so will result in a cancellation for that day's service and will be paid in full by the client.

16. The Client agrees that, by signing the key holder waiver form this will indemnify WoofPatrol in full against any liability arising from loss or damage to the property or its contents, in present and future circumstances.

17. No variation of these Terms and Conditions will have effect unless confirmed by WoofPatrol in writing.

18. Fees are payable one weeks in advance. It is expected that a full weeks notice should be provided for the cancellation of regular/ongoing contracts and 24 hours for ad hoc walks. Failure to provide such notice will result in full charges for the walks books during the notice period. I hereby agree to pay:

£...../.....

£...../.....

Client Signature:

Date:

WoofPatrol Signature:

Date:

